

QUARTERLY CONNECTION

Thanks!

Winner Listing:

CRMU appreciates your business! As a token of our appreciation, each quarter we will have small drawings for our communications customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

WINNER OF FREE CRMU Sweatshirt

John Richards

WINNER OF FREE CRMU Sweatshirt

Vicki Garnes

WINNER OF FREE CRMU Gift Pack

Bev Alexander

Energy Saving Tip

Furnace Maintenance Get Ready for Winter!

You can save money and increase your comfort by properly maintaining your furnace!

- Have a contractor clean and tune your furnace system annually. This will increase operating efficiency and may prevent costly emergency repairs.
- Clean or replace filters on your furnace once a month!

Internet Speeds up to 200 Mbps Available!!!



CRMU understands how important the internet has become in the everyday operations of our local businesses and residents. CRMU is committed to continually monitoring and evaluating our network's performance to identify when upgrades are needed to maintain a high quality product.

CRMU has made investments into system monitoring hardware and software that not only allows us to view numerous vital operating levels, but also allows us to diagnosis

and identify troubled equipment and fix the issues before they become service affecting.

CRMU also recently purchased a new cable modem termination system (CMTS) which allows us to bond multiple RF channels together to offer faster download and upload speeds. Additionally, CRMU tripled our transport capacity to accommodate current and future load growth.

CRMU is also making plans for the future development of an all fiber optic

network. By having fiber to every customer, CRMU will ensure that our businesses and residents will have future access to the fastest data network possible as internet traffic continues to grow at an exponential rate.

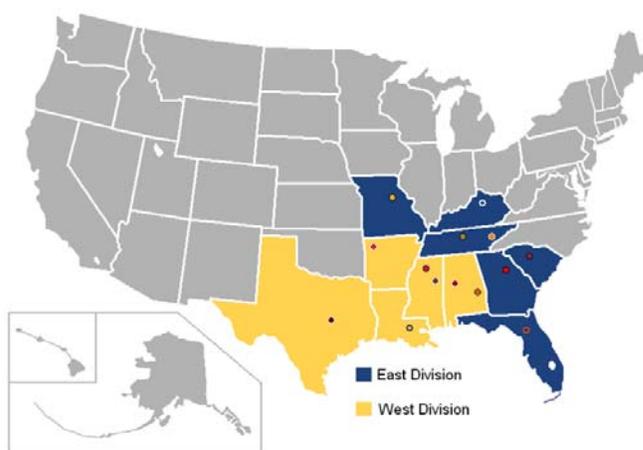


SEC Network Added to CATV Lineup

As part of the recently negotiated network programming contracts with ESPN, CRMU has added the SEC Network to our channel lineup due to mandatory distribution requirements. The SEC Network is a cable college sports network operated by ESPN Inc. dedicated to coverage of the South-eastern Conference which launched on August 14th.



HD—Ch. 81
Analog—Ch. 34



Safety Award



WASHINGTON, D.C., On August 13, 2014 The American Public Gas Association (APGA) awarded Coon Rapids

Municipal Gas Utility with a 2013 Safety Award for its outstanding safety record over the past year.

"Safety doesn't happen by accident," said General Manager Brad Honold. "We work very hard to provide a safe work environment for our employees, and they in turn are very committed to providing safe and reliable service to our customers."



PROJECT SHARE

"Add a PS To Help A Neighbor"

Project Share is a plan, created by your municipal utility, to assist needy households in paying their wintertime energy bills.

You can help by adding a regular **Project Share** contribution to your monthly utility payment, or by making a direct donation to **Project Share**. These funds will then be distributed to neighbors in need for wintertime energy costs.

A local committee will oversee **Project Share** to guarantee all contributions are handled equitably and efficiently.

So please, add a **PS - Project Share** to your utility payment each month. It's a simple way to share some warmth with those who need it.

Project Share - "PS"

I'd like to help a neighbor in need with a tax-deductible contribution to Project Share.

Name _____

Address _____

City / State _____

Phone _____

I will contribute \$_____ per month to Project Share. I understand this amount will be billed to me monthly.

I have enclosed a \$_____ donation to Project Share.

Please cut this section out and mail it to:

Coon Rapids Municipal Utilities

Attention: Project Share

P.O. Box 207

Coon Rapids, IA 50058

2014-2015 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2014-2015 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply, please write to:

LIHEAP

Iowa Department of Human Rights
Capitol Complex
Des Moines, IA 50319

or, call your local community action agency at 712-792-2832.

WHEN TO APPLY:

- **Elderly (60 & over) and/or disabled:**
October 1, 2014 to April 30, 2015
- **All other households:**
November 1, 2014 to April 30, 2015

WHAT TO TAKE:

- **Proof of Income** (for all household members age 18, and over)
Most recent 3 months' check stubs, award letter from Social Security or 2013 tax return
- **Social Security numbers for all household members** (documentation required)
- **Recent heat bill**
- **Recent electric bill**

INCOME MAXIMUMS

Household Size	Three Month Gross Income	Annual Gross Income
1	\$ 4,376	\$ 17,505
2	\$ 5,899	\$ 23,595
3	\$ 7,421	\$ 29,685
4	\$ 8,944	\$ 35,775
5	\$ 10,466	\$ 41,865
6	\$ 11,989	\$ 47,955

For households with more than six members,
add \$1,523 per three months,
or \$6,090 annually for each additional member.

WAGE EARNERS:

Please bring copies of your check stubs for the three-month period preceding the date of application, or a copy of your federal income tax return.

FIXED INCOME:

This income may include: Social Security Benefits, Supplemental Security Income, Family Investment Program, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring copies of your most recent 3 months' check stubs.

SELF-EMPLOYED/FARMERS:

Please bring a copy of your most recent federal income tax return.

FIP RECIPIENTS:

Please bring your current DHS Notice of Decision or contact your local office for acceptable document information.

If you receive alimony or child support, it will also need to be verified.